



[REDACTED]@gmail.com>

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**Re: Software Download(Registration problem)[Windows 7]**

1 message

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**DVDFab - Anny** <anny@dvdfab.com>

Sat, Oct 19, 2013 at 3:16 AM

To: [REDACTED]@gmail.com>

Dear [REDACTED]

1. Please download and install the latest version of DVDFab 9.0.7.2 at <http://www.dvdfab.com/download.htm>.
2. If still can't download DVDFab, please change another browser like firefox to download it again.
3. Please disable your Antivirus/Anti Spyware/Firewall software which you may have running. Then download DVDFab again to see the result.

Any questions in the future, please feel free to contact me.

Sincerely yours,

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Anny

DVDFab Service Team

<http://forum.dvdfab.com>

<http://www.dvdfab.com/manual>

<http://www.dvdfab.com/tutorial>

Official DVDFab Facebook page: <http://www.facebook.com/dvdfab>

Official DVDFab Twitter account: <http://twitter.com/DVDFabber>

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**Customer Service Feedback**

From: [REDACTED]@gmail.com

To: [anny@dvdfab.com](mailto:anny@dvdfab.com)

Date: Fri, 18 Oct 2013 15:31:15 +0700

Subject: Software Download(Registration problem)[Windows 7]

Software you order: Blu-ray to Mobile

Operating System: Windows 7

Message:

I am unable to download the software file. How do I download the software file?